Woodside Security Systems Ltd

OPERATION OF YOUR INTRUDER ALARM SYSTEM
ENGINEER RESET / ANTI-CODE RESTORE

In some circumstances, you will see this keypad display:-

> Quote G12345
> Anti-Code Needed

It is usually necessary for an engineer from your installation company to check the installation and reset the system for further use. **But if you have caused the alarm in error** your Alarm Receiving Centre or Alarm Installation Company may permit you to reset the system without an engineer present.

You will need to call the monitoring station and be prepared to quote your name, account number and password. You will also need to give the reason for the activation eg incorrect entry of code/problem with presenting fob/window left open/entered via wrong door/party balloons/starting entry timer and walking into a room before switching off alarm etc. Where you are unable to give a reason, they will deny the reset and ask you to contact us on 020 8444 2277. (*Please be advised that all resets requested of Woodside Security are subject to charges unless the cause is equipment within warranty period or installation related.*)

You will be required to quote a 6-digit code by telephone (advise them that the system is a Castle Euro-MERiDIAN). You will then be given a special code which will reset the system **for that one occasion only.**

To perform the reset present your tag to return to:-

> WOODSIDE SYSTEMS
> TIME   (00:00) c

Press NO/enter the anti-code given by the monitoring station.

The keypad and the screen will display:-

> Engineer Restore
> Performed

Your alarm is now restored and ready to use*.*